



Aging & Disability Resource Center Advisory Committee
Minutes of Meeting
Tuesday,
May 3, 2011

Call to Order

The meeting was called to order by Chairperson Haberman at 1:00 p.m.

Roll Call

Present: Nancy Haberman, Chair, Leah Getty, Richard Jones, Virgene Lawson, Jim Mode, Marian Moran, Mary Ann Steppke & Sharon Van Acker.

Also Present: Sue Torum, Aging & Disability Resources Division Manager; & Sharon Olson, ADRC Supervisor.

Certification of Compliance with Open Meetings Law

Torum certified compliance.

Review Agenda

The agenda was reviewed without comment.

Public Comment

None.

Approval of 4/4/11 Minutes

A motion to approve the 4/4/11 minutes was made by Jones and seconded by Moran. The motion passed unanimously.

ADRC Monthly Activity Report

- **Review Statistical Report:** Olson reviewed the document and answered questions. The number of contacts between Jan-April 2011 is significantly higher than during this same time period in 2010. There are several reasons for this: 1) The ADRC has an extra person helping process applications and 2) A lot of attention is being paid to the waiting list and processing enrollments so that everyone who can get served before 6/21/2011 does.

- **Review Satisfaction Surveys:** Olson received 40 responses to Satisfaction Surveys that were sent out recently. The responses were very good 33 people responded that they would recommend the ADRC to someone else. The remaining 7 people left that question unanswered. Many comments included the name of the person the customer worked with and the responses were very favorable.

National Family Caregiver Support Program (NFCSP) Grant Activities

Haberman read the Greater WI Agency on Aging Resource's (GWAAR's) response to the NFCSP self assessment. There were no surprises. Torum reported that the county did receive a grant for \$1,000 to develop a Caregiver Coalition which was an issue in the self-assessment. A meeting is tentatively scheduled for Monday, June 6th at 11:30 a.m. This date was chosen so that our partner, the Alzheimer's Association, could attend. Committee members agreed to change the June meeting to this same date so that they could come to this meeting which would then precede the full ADRC Advisory Committee meeting.

Report on NIATx Meal Program Project

The ADRC is doing a NIATx process improvement project on elderly nutrition. Torum did a walk through and found that not everyone has the same knowledge about program parameters and availability. This resulted in the customer being transferred from the ADRC to the Nutrition Coordination and then back to the ADRC. Torum will develop flow sheets to help staff respond to meal information requests. These will be shared after they are developed.

Review National Council on Aging Document: *A Blueprint for Increasing the Economic Security of Older Adults, Reauthorization of the Older American's Act*

Denise Grossman, Elderly Benefit Specialist, contributed a Case Study to this publication which is being distributed nationwide by the National Council on Aging. Torum commended her for the outstanding work she does, not only on behalf of Jefferson County's senior citizens, but rather on behalf of all senior citizens. Committee members unanimously agreed that she deserves recognition for outstanding job performance.

Advocacy: State Budget Proposals

- **Senior Care:** The ADRC continues to hear that influential legislators are saying that they will vote to preserve Senior Care in its present form.
- **Income Maintenance Program Changes:** Mode gave an overview of what is going on across the state regarding the proposed changes to Income Maintenance programs. He is on the executive board of WCHSA, the Wisconsin Counties Human Services Association and the majority of members are against what is being recommended in the Governor's budget. WCHSA supports a hybrid service delivery model that would rely on local employees and result in local cost savings due to the implementation of various cost-saving measures, i.e. eliminate the annual face-to-face review, and encourage applications via phone or internet.

Set next meeting date and possible agenda items

The next meeting will be on June 6, 2011 at the Rainbow Hospice Care Inpatient Unit in Johnson Creek. The topics will be on the state and federal budgets, advocacy issues and the Medicaid Broker System.

Adjourn

A motion to adjourn was made by Lawson, seconded by Steppke and passed unanimously.

Respectfully submitted,

Susan Torum, Manager
Aging & Disability Resource Division